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# Product Change Notification ID#0102-1

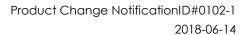
## Title of notification

# BIOS update, CCpilot and CrossCore XM2

# Type of notification

Type of nonliculon				
$\boxtimes$	Product Change Notice – Customer Information			
	Product Change Notice – Customer Approval			
	Product Change Notice – Customer Action			
	End of Life Issue – Required Customer Action			
	Errata – Customer information			

Affected Products						
#	Product Part Number	Product Name	Revision after change			
1	C000122-390	CCpilot XM 2 10,4" Win7	2.1			
2	C000122-391	CrossCore XM 2 CF8GB, Linux	2.1			
3	C000122-392	CCpilot XM 2 10,4" Linux	2.1			
4	C000122-433	CCpilot XM 2 12,1" Linux	2.1			
5	C000122-436	CCpilot XM 2, 12,1", Linux	2.1			
6	C000122-506	CCpilot XM 2 10,4" Linux	2.1			
7	C000122-558	CCpilot XM 2 10", Opto	2.1			



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SXXX122-XXX

	S- Numbers		on product:	s ab	uring (S numbers) based bove will get same revision nit in table above.		
Product Attribute Affected							
	Material Change Design Change Software Change Other: -	÷	]		Process Change  Data Sheet Change  Packing/Shipping Change		
Impact of Change							
	Form No change in form						
	Fit	No change in fit					
	Function Error correction, see description below						
Description of Change							
New BIOS version.							

All products with extra Software loaded

## **Reason for Change**

It has been identified that the product at rare occasions has been halted during startup. When it happens it will be running ok after a restart.



#### Recommendation

If the problem occurs in a supplied unit, it is possible to correct it by loading the updated BIOS version to the unit. You download the updated BIOS from the CrossControl support site:

## https://support.crosscontrol.com/

Log in and click to "Product information", "Display computers", "CCpilot XM"

Search for file Drivers and Applications / CCpilot XM2 BIOS v1.2.1.0.zip, download and open it.

Follow instructions in file: CCpilot XM 2.0 BIOS Update Instruction.pdf

#### **Estimated Change Date**

This new BIOS version will be introduced in all production deliveries after 2018-11-11. Introduction of different part numbers can be at different dates.

The change will be identified by the revision number in table above.

#### Contacts

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