

Product Change Notification ID#0102-1

Title of notification

BIOS update, CCpilot and CrossCore XM2

Type of notification

- Product Change Notice – Customer Information
- Product Change Notice – Customer Approval
- Product Change Notice – Customer Action
- End of Life Issue – Required Customer Action
- Errata – Customer information

Affected Products

#	Product Part Number	Product Name	Revision after change
1	C000122-390	CCpilot XM 2 10,4" Win7	2.1
2	C000122-391	CrossCore XM 2 CF8GB, Linux	2.1
3	C000122-392	CCpilot XM 2 10,4" Linux	2.1
4	C000122-433	CCpilot XM 2 12,1" Linux	2.1
5	C000122-436	CCpilot XM 2, 12,1", Linux	2.1
6	C000122-506	CCpilot XM 2 10,4" Linux	2.1
7	C000122-558	CCpilot XM 2 10", Opto	2.1

8 SXXX122-XXX
S- Numbers

All products with extra Software loaded from manufacturing (S numbers) based on products above will get same revision digits as base unit in table above.

Product Attribute Affected

- | | |
|---|--|
| <input type="checkbox"/> Material Change | <input type="checkbox"/> Process Change |
| <input type="checkbox"/> Design Change | <input type="checkbox"/> Data Sheet Change |
| <input checked="" type="checkbox"/> Software Change | <input type="checkbox"/> Packing/Shipping Change |
| <input type="checkbox"/> Other: - | |

Impact of Change

- | | |
|--|---|
| <input type="checkbox"/> Form | No change in form |
| <input type="checkbox"/> Fit | No change in fit |
| <input checked="" type="checkbox"/> Function | Error correction, see description below |

Description of Change

New BIOS version.

Reason for Change

It has been identified that the product at rare occasions has been halted during startup. When it happens it will be running ok after a restart.

Recommendation

If the problem occurs in a supplied unit, it is possible to correct it by loading the updated BIOS version to the unit. You download the updated BIOS from the CrossControl support site:

<https://support.crosscontrol.com/>

Log in and click to "Product information", "Display computers", "CCpilot XM"

Search for file [Drivers and Applications / CCpilot XM2 BIOS v1.2.1.0.zip](#), download and open it.

Follow instructions in file: [CCpilot XM 2.0 BIOS Update Instruction.pdf](#)

Estimated Change Date

This new BIOS version will be introduced in all production deliveries after 2018-11-11.

Introduction of different part numbers can be at different dates.

The change will be identified by the revision number in table above.

Contacts

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